

The Center for Personal and Organizational Assessment

The Professional School of Psychology

#### The VUCA-Plus Environmental Inventory

We are living in a very challenging world—and it is good on occasion to gain a perspective on the nature and strength of specific challenges. This inventory provides you with a series of questions about the environment in which you are working and living. Please imagine that you are being interviewed about the challenges that you are facing and respond to the interviewer by offering (checking) one of five options as to the accuracy for you of a specific description. There is no one correct answer for everyone—especially given the many different settings in which people completing this inventory are likely to be working and living. The only correct answer is your honest appraisal of each statement.

Here is a brief description of each option you can check:

**Never Accurate [1] = I** find that this statement is not at all related to the current environment in which I work and live.

**Rarely Accurate [2] =** This statement might occasionally be applicable to the current environment in which I work and live.

**Sometimes Accurate [3] = I** find this statement to be applicable with some regularity to the current environment in which I work and live.

**Often Accurate [4] = I** find this statement to be applicable most of the time to the current environment in which I work and live.

**Very Accurate [5] = I** find that this statement fully captures the daily reality of the environment in which I currently work and live.

## Tell me about the environment in which you operate.

| 1. Many different natural and human environments must be considered when planning for any initiative                                |  |                                   |   |                   |                                   |
|---|--|-----------------------------------|---|-------------------|-----------------------------------|
|   | Never<br>Accurate                          | Rarely<br>Accurate                | Sometimes<br>Accurate                     | Often<br>Accurate | Very<br>Accurate                  |
|   | [1]  | [2]                               | [3]                                       | [4]               | [5]                               |
|   | -  | to be a new env<br>plementing new |   | w technology re   | equiring a lot of experimentation |
|   | Never<br>Accurate                          | Rarely<br>Accurate                | Sometimes<br>Accurate                     | Often<br>Accurate | Very<br>Accurate                  |
|   | [1]  | [2]                               | [3]                                       | [4]               | [5]                               |
|   |  |                                   | nterpretations of the ther than providing |                   | ronment—with emerging             |
|   | Never<br>Accurate                          | Rarely<br>Accurate                | Sometimes<br>Accurate                     | Often<br>Accurate | Very<br>Accurate                  |
|   | [1]  | [2]                               | [3]                                       | [4]               | [5]                               |
|   | ard to predict the included in the environ |                                   | ated to many initi                        | atives given the  | e chaos that often reigns         |
|   | Never<br>Accurate                          | Rarely<br>Accurate                | Sometimes<br>Accurate                     | Often<br>Accurate | Very<br>Accurate                  |
|   | [1]  | [2]                               | [3]                                       | [4]               | [5]                               |
| 5.All thoughtful considerations in planning for most initiatives require attending to multiple geographies, locations, and cultures |  |                                   |   |                   |                                   |
|   | Never<br>Accurate                          | Rarely<br>Accurate                | Sometimes<br>Accurate                     | Often<br>Accurate | Very<br>Accurate                  |
|   | [1]  | [2]                               | [3]                                       | [4]               | [5]                               |
| 6. The environment always seems to be changing when planning for and managing an initiative.  |  |                                   |   |                   |                                   |
|   | Never<br>Accurate                          | Rarely<br>Accurate                | Sometimes<br>Accurate                     | Often<br>Accurate | Very<br>Accurate                  |
|   | [1]  | [2]                               | [3]                                       | [4]               | [5]                               |
|   |  |                                   |   |                   |                                   |

### Tell me what it is like to plan for an initiative at this point in time.

| 7. When planning for an initiative, it is common for some changes to be easily made while other cha | nges |
|---|------|
| are very difficult is not impossible to enact.  |      |

|   | Never<br>Accurate | Rarely<br>Accurate | Sometimes<br>Accurate | Often<br>Accurate | Very<br>Accurate |
|---|-------------------|--------------------|-----------------------|-------------------|------------------|
|   | [1]               | [2]                | [3]                   | [4]               | [5]              |
| 8. When planning for an initiative, it is common for many relevant situations to be quite divergent in their form and/or context. |                   |                    |                       |                   |                  |

| Never    | Rarely   | Sometimes | Often    | Very     |
|----------|----------|-----------|----------|----------|
| Accurate | Accurate | Accurate  | Accurate | Accurate |
| [1]      | [2]      | [3]       | [4]      | [5]      |

9. Multiple sets of regulations, documentation requirements, laws, procedures and political interests must always be taken into account when planning for and managing most initiatives.

| Never    | Rarely   | Sometimes | Often    | Very     |
|----------|----------|-----------|----------|----------|
| Accurate | Accurate | Accurate  | Accurate | Accurate |
| [1]      | [2]      | [3]       | [4]      | [5]      |

10.It is often hard if not impossible to make valid plans or choices in response to events—given current information that is available.

| Never    | Rarely   | Sometimes | Often    | Very     |
|----------|----------|-----------|----------|----------|
| Accurate | Accurate | Accurate  | Accurate | Accurate |
| [1]      | [2]      | [3]       | [4]      | [5]      |

11. There are many "unknown unknowns" in the world when planning for an initiative.

| Never    | Rarely   | Sometimes | Often    | Very     |
|----------|----------|-----------|----------|----------|
| Accurate | Accurate | Accurate  | Accurate | Accurate |
| [1]      | [2]      | [3]       | [4]      | [5]      |

12. When planning for and managing any initiative there are often rapid changes of circumstances

| Never    | Rarely   | Sometimes | Often    | Very     |
|----------|----------|-----------|----------|----------|
| Accurate | Accurate | Accurate  | Accurate | Accurate |
| [1]      | [2]      | [3]       | [4]      | [5]      |

#### What is it like trying to figure out if something is working at the present time?

13.Deliverables associated with specific initiatives usually can't be easily defined or assessed. Never Rarely Sometimes Often Very Accurate Accurate Accurate Accurate Accurate [3]\_\_\_\_ [4]\_\_\_\_ [1]\_\_\_\_ [2]\_\_\_\_ [5]\_\_\_\_ 14. It is rare regarding any initiative that there is clear governance and straightforward decision-making. Rarely Sometimes Often Verv **Accurate Accurate** Accurate Accurate Accurate [5]\_\_\_\_ [1]\_\_\_\_ [2]\_\_\_\_ [3]\_\_\_\_ [4]\_\_\_\_ 15. Competing "hidden agenda" always seem to be abundant regarding most initiatives. Never Rarely Sometimes Often Verv **Accurate Accurate Accurate** Accurate Accurate [4]\_\_\_\_ [1]\_\_\_\_ [2] [3] [5] 16.It is hard to determine the outcomes related to many initiatives, since the available sources of information are often in disagreement. Never Rarely Sometimes Often Very **Accurate Accurate** Accurate Accurate Accurate [1]\_\_\_\_ [2]\_\_\_\_ [3]\_\_\_\_ [4]\_\_\_\_ [5]\_\_\_\_ 17. Outcomes are not easy to envision with regard to most initiatives Never Sometimes Rarely Often Verv Accurate **Accurate** Accurate Accurate Accurate [1] \_\_\_\_ [2] [3]\_\_\_\_ [5] [4]\_\_\_\_ 18. The scope of most initiatives is elusive--not well defined and without firm approval of all relevant constituencies Never Rarely Sometimes Often Very Accurate Accurate Accurate Accurate Accurate [1]\_\_\_\_ [2]\_\_\_\_ [3]\_\_\_\_ [4]\_\_\_\_ [5]\_\_\_\_

# How are you dealing with the information needed to do something under the current circumstances?

| •••••             |                                   |   |                       |                   |                                   |
|-------------------|-----------------------------------|---|-----------------------|-------------------|-----------------------------------|
|                   | re are many ri<br>ng for most ini |   | rith not being able   | process all the   | information correctly when        |
|                   | Never<br>Accurate                 | Rarely<br>Accurate                      | Sometimes<br>Accurate | Often<br>Accurate | Very<br>Accurate                  |
|                   | [1]                               | [2]                                     | [3]                   | [4]               | [5]                               |
|                   | en planning fo<br>stances.        | or and managing                         | an initiative there   | usually are bot   | th predictable and unpredictable  |
|                   | Never<br>Accurate                 | •                                       | Sometimes<br>Accurate |                   | Very<br>Accurate                  |
|                   | [1]                               | [2]                                     | [3]                   | [4]               | [5]                               |
|                   |                                   | identify all the s<br>hese initiatives. | takeholders and tl    | neir relationshi  | ps to an initiative when planning |
|                   | Never<br>Accurate                 | •                                       | Sometimes<br>Accurate |                   |                                   |
|                   | [1]                               | [2]                                     | [3]                   | [4]               | [5]                               |
| 22.Mo             | st important ir                   | nitiatives seem to                      | o reside at points o  | of profound an    | d often heated contention.        |
|                   | Never<br>Accurate                 | Rarely<br>Accurate                      | Sometimes<br>Accurate | Often<br>Accurate | Very<br>Accurate                  |
|                   | [1]                               | [2]                                     | [3]                   | [4]               | [5]                               |
| 23.Cau<br>anythii |                                   | ps related to a s                       | pecific initiative of | ten seem to be    | e changing. It is hard to rely on |
|                   |                                   | Rarely                                  | Sometimes             | Often             | Very                              |
|                   | Accurate                          |   | Accurate              |                   |                                   |
|                   |                                   |   | [3]                   |                   |                                   |
| 24.Rele           | evant informat                    | tion is often hard                      | d to obtain when p    | lanning for an    | initiative                        |
|                   | Never<br>Accurate                 | Rarely<br>Accurate                      | Sometimes<br>Accurate | Often<br>Accurate | Very<br>Accurate                  |
|                   | [1]                               | [2]                                     | [3]                   | [4]               | [5]                               |

# Tell me about what it looks and feels like to be operating in our current environment

| 25.The environment | looks and fe | eels like | white water | swirling a | around me. |
|--------------------|--------------|-----------|-------------|------------|------------|
|                    |              |           |             |            |            |

|       | Never<br>Accurate | Rarely<br>Accurate | Sometimes<br>Accurate | Often<br>Accurate | Very<br>Accurate     |        |
|-------|-------------------|--------------------|-----------------------|-------------------|----------------------|--------|
|       | [1]               | [2]                | [3]                   | [4]               | [5]                  |        |
| 26.Th | e environment     | looks and feels li | ke a heavy, envelop   | ping fog.         |                      |        |
|       | Never<br>Accurate | Rarely<br>Accurate | Sometimes<br>Accurate | Often<br>Accurate | Very<br>Accurate     |        |
|       | [1]               | [2]                | [3]                   | [4]               | [5]                  |        |
| 27.Th | e environment     | looks and feels    | like a massive tug    | of-war betwee     | n competing parties. |        |
|       | Never<br>Accurate | Rarely<br>Accurate | Sometimes<br>Accurate | Often<br>Accurate | Very<br>Accurate     |        |
|       | [1]               | [2]                | [3]                   | [4]               | [5]                  |        |
| 28.Th | e environment     | looks and feels    | like a heavy enme     | shed network o    | of many nodes/points | /boxes |
|       | Never<br>Accurate | Rarely<br>Accurate | Sometimes<br>Accurate | Often<br>Accurate | •                    |        |
|       | [1]               | [2]                | [3]                   | [4]               | [5]                  |        |
| 29.Th | e environment     | looks and feels    | like it is being plot | ted as a wavy li  | ne on a chart.       |        |
|       | Never<br>Accurate | Rarely<br>Accurate | Sometimes<br>Accurate | Often<br>Accurate | Very<br>Accurate     |        |
|       | [1]               | [2]                | [3]                   | [4]               | [5]                  |        |
| 30.Th | e environment     | looks and feels    | like an expanding     | cone of possibi   | lity.                |        |
|       | Never<br>Accurate | Rarely<br>Accurate | Sometimes<br>Accurate | Often<br>Accurate | Very<br>Accurate     |        |
|       | [1]               | [2]                | [3]                   | [4]               | [5]                  |        |

## Describe how you manage in the midst of our current world.

| 31.Rapid changes in supply/availability of needed resources are common with regard to most initiatives.                       |                   |                    |                       |                   |                                |  |
|---|-------------------|--------------------|-----------------------|-------------------|--------------------------------|--|
|   | Never<br>Accurate | Rarely<br>Accurate | Sometimes<br>Accurate | Often<br>Accurate | Very<br>Accurate               |  |
|   | [1]               | [2]                | [3]                   | [4]               | [5]                            |  |
| 32. Many parties must often be involved in an initiative: subcontractors, organizational departments, multiple organizations. |                   |                    |                       |                   |                                |  |
|   | Never<br>Accurate | Rarely<br>Accurate | Sometimes<br>Accurate | Often<br>Accurate | Very<br>Accurate               |  |
|   | [1]               | [2]                | [3]                   | [4]               | [5]                            |  |
| 33.Mo   | st initiatives s  | eem to be filled   | with competing in     | terests and des   | ired outcomes.                 |  |
|   | Never<br>Accurate | Rarely<br>Accurate | Sometimes<br>Accurate | Often<br>Accurate | Very<br>Accurate               |  |
|   | [1]               | [2]                | [3]                   | [4]               | [5]                            |  |
| 34.The  | e "real" agend    | a never seems to   | be very clear reg     | arding most init  | iatives                        |  |
|   | Never<br>Accurate | Rarely<br>Accurate |                       | Often<br>Accurate | Very<br>Accurate               |  |
|   | [1]               | [2]                | [3]                   | [4]               | [5]                            |  |
| 35.Car<br>initiati  | •                 | ly a few and pro   | ven technology co     | mponents whe      | n planning for and managing an |  |
|   | Never<br>Accurate | Rarely<br>Accurate | Sometimes<br>Accurate | Often<br>Accurate | Very<br>Accurate               |  |
|   | [1]               | [2]                | [3]                   | [4]               | [5]                            |  |
| 36.Cor  | nections betw     | veen tasks are ra  | rely clear when m     | nanaging an init  | iative.                        |  |
|   | Never<br>Accurate | Rarely<br>Accurate | Sometimes<br>Accurate | Often<br>Accurate | Very<br>Accurate               |  |
|   | [1]               | [2]                | [3]                   | [4]               | [5]                            |  |
|   |                   |                    |                       |                   |                                |  |

# Tell me about how decisions are made and how risks are assessed in the world where you operate.

| 37. Risk factors are not well known and are often hard to document regarding most initiative | 37.Risk factors | are not well know | n and are ofte | n hard to docu | ument regarding | most initiative |
|--|-----------------|-------------------|----------------|----------------|-----------------|-----------------|
|--|-----------------|-------------------|----------------|----------------|-----------------|-----------------|

| 37. Risk factors are not well known and are often hard to document regarding most initiatives.          |                   |                                     |                       |                   |                              |  |
|---|-------------------|-------------------------------------|-----------------------|-------------------|------------------------------|--|
|   | Never<br>Accurate | Rarely<br>Accurate                  | Sometimes<br>Accurate | Often<br>Accurate | Very<br>Accurate             |  |
|   | [1]               | [2]                                 | [3]                   | [4]               | [5]                          |  |
| 38.Mo   | st initiatives re | quire interfacing                   | with multiple tech    | nologies, proje   | ects and/or operations       |  |
|   | Never<br>Accurate | Rarely<br>Accurate                  | Sometimes<br>Accurate | Often<br>Accurate | Very<br>Accurate             |  |
|   | [1]               | [2]                                 | [3]                   | [4]               | [5]                          |  |
|   |                   | ten a source of comost initiatives. | ontention. It is ofte | en hard even to   | agree on how to document the |  |
|   | Never             | Rarely                              | Sometimes             |                   | Very                         |  |
|   | Accurate          |                                     | Accurate              | Accurate          | Accurate                     |  |
|   | [1]               | [2]                                 | [3]                   | [4]               | [5]                          |  |
| 40.It is hard to define, determine or manage risk when planning for most initiatives                    |                   |                                     |                       |                   |                              |  |
|   | Never<br>Accurate | Rarely<br>Accurate                  | Sometimes<br>Accurate | Often<br>Accurate | Very<br>Accurate             |  |
|   | [1]               | [2]                                 | [3]                   | [4]               | [5]                          |  |
| 41.It is hard to establish and maintain known, well-defined objectives with regard to most initiatives. |                   |                                     |                       |                   |                              |  |
|   | Never<br>Accurate | Rarely<br>Accurate                  | Sometimes<br>Accurate | Often<br>Accurate | Very<br>Accurate             |  |
|   | [1]               | [2]                                 | [3]                   | [4]               | [5]                          |  |
| 42. Risk factors are not well known and are often hard to document regarding most initiatives.          |                   |                                     |                       |                   |                              |  |
|   | Never<br>Accurate | Rarely<br>Accurate                  | Sometimes<br>Accurate | Often<br>Accurate | Very<br>Accurate             |  |
|   | [1]               | [2]                                 | [3]                   | [4]               | [5]                          |  |

### What is known and what is not known in the world that you live in each day?

43. When planning for an initiative, most of the necessary information is well known and accessible. However, the vast amount of information makes it hard to navigate once the initiative is underway.

| Never    | Rarely   | Sometimes | Often    | Very     |
|----------|----------|-----------|----------|----------|
| Accurate | Accurate | Accurate  | Accurate | Accurate |
| [1]      | [2]      | [3]       | [4]      | [5]      |

44. There often is not agreement on what is "knowable" and what is "unknowable" in the world when planning for an initiative.

| Never    | Rarely   | Sometimes | Often    | Very     |
|----------|----------|-----------|----------|----------|
| Accurate | Accurate | Accurate  | Accurate | Accurate |
| [1]      | [2]      | [3]       | [4]      | [5]      |

45. Most initiatives seem to reside at the border of human knowledge and at the boundary of the future.

| Never    | Rarely   | Sometimes | Often    | Very     |
|----------|----------|-----------|----------|----------|
| Accurate | Accurate | Accurate  | Accurate | Accurate |
| [1]      | [2]      | [3]       | [4]      | [5]      |

46. The cause of an event is understood, but it is unknown when and which implications it will have if any at all regarding most initiatives.

| Never    | Rarely   | Sometimes | Often    | Very     |
|----------|----------|-----------|----------|----------|
| Accurate | Accurate | Accurate  | Accurate | Accurate |
| [1]      | [2]      | [3]       | [4]      | [5]      |

47. Solid contracts can rarely be relied on throughout the duration of an initiative

| Never    | Rarely   | Sometimes | Often    | Very     |
|----------|----------|-----------|----------|----------|
| Accurate | Accurate | Accurate  | Accurate | Accurate |
| [1]      | [2]      | [3]       | [4]      | [5]      |

48. The "knowns" and "unknowns" related to a specific initiative often seem to be shifting. It is hard to remain certain about what we know.

| Never    | Rarely   | Sometimes | Often    | Very     |
|----------|----------|-----------|----------|----------|
| Accurate | Accurate | Accurate  | Accurate | Accurate |
| [1]      | [2]      | [3]       | [4]      | [5]      |

## Tell me about the potholes and pitfalls that often are encountered in your execution of a plan.

| 49. There are many stakeholders associated | with most initiatives— | often with time | zone/cultural |
|--|------------------------|-----------------|---------------|
| differences                                |                        |                 |               |

| 49.The  | •                 | akeholders assoc   | iated with most in    | itiatives—ofter   | n with time zone/cultural   |  |
|---|-------------------|--------------------|-----------------------|-------------------|-----------------------------|--|
|   | Never<br>Accurate | Rarely<br>Accurate | Sometimes<br>Accurate | Often<br>Accurate | Very<br>Accurate            |  |
|   | [1]               | [2]                | [3]                   | [4]               | [5]                         |  |
| 50.The initiativ  |                   | s to be adequate   | timeframe with go     | ood slack in sch  | nedule when planning for an |  |
|   | Never<br>Accurate | Rarely<br>Accurate | Sometimes<br>Accurate | Often<br>Accurate | Very<br>Accurate            |  |
|   | [1]               | [2]                | [3]                   | [4]               | [5]                         |  |
| 51. When planning for an initiative, it is common for many relevant situations to be unique in their form and/or context.   |                   |                    |                       |                   |                             |  |
|   | Never<br>Accurate | Rarely<br>Accurate | Sometimes<br>Accurate | Often<br>Accurate | Very<br>Accurate            |  |
|   | [1]               | [2]                | [3]                   | [4]               | [5]                         |  |
| 52. Some stakeholders associated with specific initiative never leave (even if we want them to go away), while other stakeholders don't seem to hang around very long (even if they are critical to this initiative). |                   |                    |                       |                   |                             |  |
|   | Never<br>Accurate | Rarely<br>Accurate | Sometimes<br>Accurate | Often<br>Accurate | Very<br>Accurate            |  |
|   | [1]               | [2]                | [3]                   | [4]               | [5]                         |  |
| 53. Some information is available with regard to specific initiatives, but the volume or nature of this information can be overwhelming to process.   |                   |                    |                       |                   |                             |  |
|   | Never<br>Accurate | Rarely<br>Accurate | Sometimes<br>Accurate | Often<br>Accurate | Very<br>Accurate            |  |
|   | [1]               | [2]                | [3]                   | [4]               | [5]                         |  |

54. There is rarely agreement regarding what is "hidden" in the agenda and what is readily apparent for all stakeholders to see.

| Never    |     |     | Often    | Very     |
|----------|-----|-----|----------|----------|
| Accurate |     |     | Accurate | Accurate |
| [1]      | [2] | [3] | [4]      | [5]      |

### A few final observations about your work at the present time

55.Despite a lack of other information, the basic cause and effects of specific events as they relate to a specific initiative are known, which means that change is possible but not a given.

| •  |                   | ,                  | S                     | •                 | <b>G</b>                     |  |
|--|-------------------|--------------------|-----------------------|-------------------|------------------------------|--|
|  | Never<br>Accurate | Rarely<br>Accurate | Sometimes<br>Accurate | Often<br>Accurate | Very<br>Accurate             |  |
|  | [1]               | [2]                | [3]                   | [4]               | [5]                          |  |
| 56.lt r  | never seems to    | be simple to do    | planning—there is     | rarely straight   | forward/sequential execution |  |
|  | Never<br>Accurate | Rarely<br>Accurate | Sometimes<br>Accurate | Often<br>Accurate | Very<br>Accurate             |  |
|  | [1]               | [2]                | [3]                   | [4]               | [5]                          |  |
| 57. It is rare that an initiative has been engaged many times before. This makes it hard to learn from the past.   |                   |                    |                       |                   |                              |  |
|  | Never<br>Accurate | Rarely<br>Accurate | Sometimes<br>Accurate | Often<br>Accurate | Very<br>Accurate             |  |
|  | [1]               | [2]                | [3]                   | [4]               | [5]                          |  |
| 58. There is usually no agreement among the stakeholders regarding the desired deliverables associated with specific initiatives.                                |                   |                    |                       |                   |                              |  |
|  | Never<br>Accurate | Rarely<br>Accurate | Sometimes<br>Accurate | Often<br>Accurate | Very<br>Accurate             |  |
|  | [1]               | [2]                | [3]                   | [4]               | [5]                          |  |
| 59.It is hard to determine the outcomes and causal relationships related to many initiatives, since there is no past information to help predict these outcomes. |                   |                    |                       |                   |                              |  |
|  | Never<br>Accurate | Rarely<br>Accurate | Sometimes<br>Accurate | Often<br>Accurate | Very<br>Accurate             |  |
|  | [1]               | [2]                | [3]                   | [4]               | [5]                          |  |
| 60.We seem to be living in a time and in an environment that is filled simultaneously with rapid change,   |                   |                    |                       |                   |                              |  |

#### THANK YOU FOR COMPLETING THIS INVENTORY

Often

Accurate

[4]\_\_\_\_

Very

Accurate

[5]\_\_\_\_

Sometimes

Accurate

[3]\_\_\_\_

repeated change and non-change> It is quite a mixture.

Rarely

Accurate

[2]\_\_\_\_

Never

Accurate

[1]\_\_\_\_